



## Conditions

Onpex invests in an extensive and high-quality range for you. Unfortunately, it can always happen that you wish to return all or part of your order.

Keep in mind the points of interest below to ensure the best possible return.

1. Items should be in their original packaging.

2. Articles serve:

- unused
- complete
- neat

to returned to us.

## NEED HELP?

Do you have any additional questions or would like help filling in the form?

Then us at:

- mail: [info@onpex.be](mailto:info@onpex.be)
- tel: +32(0)475 525 570

## RETURNS

ONPEX  
E. Carpentierlaan 43  
8500 Kortrijk  
BELGIUM

### DATA

Delivery date \_\_\_\_\_  
 Order number \_\_\_\_\_  
 Name \_\_\_\_\_  
 Street+ no \_\_\_\_\_  
 Postcode+ town \_\_\_\_\_  
 Country \_\_\_\_\_  
 Phone number \_\_\_\_\_  
 Email address \_\_\_\_\_

### REASON RETURNS?

- Wrong article ordered
- Item does not meet expectations;  
reason: \_\_\_\_\_
- Change article for another article, I wish next article:  
\_\_\_\_\_
- Other reason:  
\_\_\_\_\_

### WHICH ITEMS ARE YOU ?

number	article code	description
1. _____	_____	_____
2. _____	_____	_____
3. _____	_____	_____
4. _____	_____	_____
5. _____	_____	_____

### WHO ARRANGES THE RETURN?

To make it easy for you, Onpex offers to arrange the return for you at the best price.

The return amount must then be paid in advance or will be reduced from the to be refunded. Of course, you can also arrange the return yourself.

- I will send the item myself to Onpex Onpex
- may arrange the return for me
  - I would like a no-obligation quote for the return process.  
We find the best possible solution for you for the benefit of  
u. After approval of the offer, we will arrange the necessary for you.

By taking photos of the parcel(s) ready for return and delivering them to us, we can ensure that the parcel leaves with you in good condition and guarantee a full refund.

Send the document together with the photos [info@onpex.be](mailto:info@onpex.be)

We thank you in advance for your cooperation and guarantee proper handling.